



YOUR ROOFING PROJECT PREPARATION GUIDE:





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The entire Northeast team wants to do their part to ensure your project goes as smoothly as possible. That includes minimizing disruption to your home and your household. We'll work together with you to achieve that!

This guide and your Northeast project manager will let you know what to expect, and we'll tell you how you can prepare for the work on your home.

SCHEDULING:

Your Northeast project manager will walk you through the entire project timeline. You'll know when you will be needed for meetings and updates from the moment you book the work through to project completion. We will do our best to work around your schedule.

The entire Northeast team will respect you and your home. Our crew will go about their work as carefully, methodically, and efficiently as possible. They will not interfere with your activities. However, please be aware there will be noise and debris around your home. It's best not to plan on visitors or plan other work in or around the home during the project.

Most roofing projects take only 1 or 2 days, and then you'll have the satisfaction of a beautiful new roof!

WHAT TO EXPECT DURING THE WORK:

We'll let you know exactly what you can expect at each stage of the project. You'll have access to a Northeast representative at all times should you have any questions or concerns. If you are normally at home during the day and are concerned about the inevitable noise, talk to your project manager to determine when you might want to be elsewhere.

COMMUNICATION:

We believe that good communication both prevents and helps solve problems. We will ensure you are updated about your project's process when and how it is most convenient for you. Let us know your preference!

However, if the Northeast team finds any issues that you should be informed about -- like underlying damage to the home not visible before the project -- they will contact you right away. Please ensure you are available by text, email, or phone.

PREPARING THE PROPERTY: OUTSIDE

Re-roofing involves dust and debris, but you can protect your possessions and your family with some simple steps.



PERIMETER:

Before the crew arrives, remove all toys, tools, or bicycles from the entire perimeter of your home, including porches if possible. Protect any outdoor furniture, grills, planters, and other items by moving them away from the house, storing them in the garage, or covering them with tarps or plastic sheeting if they are too heavy to move.

Clear walks, driveways, decks, and other outside areas adjacent to the house. This will help the crew work more safely and quickly. Plan to move your vehicles out of the driveway, as it will be needed during the project.



ROOF:

If you have a satellite on your roof, you should work with your cable provider to move it before work begins. Antennas or weathervanes should also be removed.



LIVE MATERIALS:

Your plants, shrubs, and flowers may also need some protection if they are close to the house. Cover them with tarps or plastic sheeting to prevent damage from dust and debris.

PREPARING THE PROPERTY: INSIDE

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ATTIC:

There will be some dust in the attic space as the work is performed. If you have valuable items of any type in your attic, you may want to remove them until the project has been completed. If they are too heavy to move easily, carefully cover them with plastic sheeting or tarps.



VIBRATIONS:

Although it is unlikely, it is possible that the roof installation could cause vibrations strong enough to shift framed pictures or mirrors hung on the walls of your upper floor. We recommend removing these items from the walls just in case. This also applies to glass in sconces or lighting fixtures on the upper floor.



SKYLIGHTS:

If you have skylights, our team may need access to the skylight through your home. Be sure to remove any items that might be under the skylights.

PREPARING THE PROPERTY: ADDITIONAL CONSIDERATIONS

Re-roofing involves dust and debris, but you can protect your possessions and your family with some simple steps.



SAFEGUARDING CHILDREN & PETS

The roofing process will create some noise that could disturb smaller children or pets. Some construction equipment and materials could pose a hazard to children. If you are concerned, you may prefer to arrange for children or pets to be away during the day or two the project will take, or choose to keep your kids indoors while the crew is on site.

Thousands of nails are used to install a new roof. That's why the clean-up process involves the use of powerful magnets and special machinery designed to pick up any stray nails. To protect your children, have them wear shoes or sandals outside the house during and after the work. Before the roof is installed, cut your grass short, as nails can more easily be missed in long grass.



WEATHER CONSIDERATIONS:

Northeast will always reschedule a project if the forecast calls for rain because any water or moisture during the re-roofing process could undermine the integrity of the roof. If unexpected rain occurs, the team will protect the roof with waterproof material until it is appropriate to continue the job.



TIPPING OFF NEIGHBORS

We suggest letting your neighbors know when the work will happen, so they can plan for any noise or disruption. This is particularly important if they have pets or small children who might be affected. They'll appreciate the courtesy and will likely return the favor should they undertake a large home project.